

Network Provider Newsletter Quarter 2, 2024



Training calendar

- Provider Connect NX is now live – Please reach out to the network team for further training details.
- Mandatory Clinical Skills: Treatment Planning training
Additional dates are to be announced for Quarter 3 and Quarter 4.
- IT Operations Billing Updates Training (click below to register)

[6/11/24 – 9:00 – 10:30AM](#)

[6/19/24 – 2:00 – 3:30PM](#)

[6/27/24 - 12:00 – 1:30PM](#)

Reminders:

- ✓ Providers are required to check member eligibility monthly.
- ✓ Providers are required to complete searches in the LEIE and SAM websites monthly.

Exclusion Search

Identify parties excluded from participation in federal programs (e.g., Medicaid)

Organization	Searches	Reporting
<p>Required searches on a monthly basis.</p> <p>Search applies to anyone who "touches" Medicaid (usually staff but can include people such as board members, IT consultants).</p> <p>Individuals and the practice itself must be searched.</p> <p>Results are saved for future reference, either on paper or electronically; auditors may ask for this information at any time.</p>	<p>There are two sites to search:</p> <ul style="list-style-type: none">• SAM website• LEIE website <p>There are two methods for searching:</p> <ul style="list-style-type: none">• By Individual name• By downloadable file <p>A second level search must be completed if an entity's name appears on either site in order to confirm or rule out a match.</p>	<p>All providers are required to send a signed attestation form to Optum by August 31st of every year, this is an annual requirement and will be audited. For Salt Lake County providers, please send this attestation to sicoquality@optum.com. Tooele County providers send to tooelereviews@optum.com.</p> <p>If a match is found, please contact Optum immediately. We will gather details and report, as required, to the applicable county and/ or Utah Medicaid.</p> <p>Failure to report a match can result in recoupment of funds, which may extend beyond those involving the excluded party.</p>

Quality Corner

Nicotine Cessation

The Utah Department of Health and Human Services and the Utah Office of Substance Use and Mental Health partners with local community health departments, public substance abuse and mental health authorities, and providers through the Nicotine Cessation Initiative.

Currently, all publicly funded SUD and MH programs must be nicotine free and adhere to the following rules:

- No one will be denied treatment because of their nicotine use.
- Assessment, education, treatment planning and Nicotine Replacement Therapy (NRT) will be provided to all members as appropriate.

The Utah Office of Substance Use and Mental Health requires providers to screen all members for nicotine use. When clinically appropriate, members are to be diagnosed with a corresponding DSM-5 disorder and cessation services are to be offered. Optum requires all network providers to have policies in place to address this initiative.

For resources go to: [Way to Quit](#)

To contact Network regarding any of these items, email saltlakecounty.networkbox@optum.com