



## Optum Salt Lake County

### Quality Assurance and Performance Improvement

### Resource Guide

December 1, 2022

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#### Member Eligibility Check

**Must be done at admission and every month for all Medicaid members**

Optum does not manage all behavioral health services for Tooele County Medicaid and Salt Lake County recipients.

It is important to review the details shown in the **Medicaid Eligibility Lookup Tool (ELT)**.

Please keep these things in mind as you are checking the ELT:

- Verify the county where the member's eligibility is active
- Pay attention to the eligibility type and ensure that Optum Health is the listed provider for the type of service (MH or SUD) and level of care (e.g., outpatient) that you offer, and ensure that the member is not a K code youth (foster care).

*Reminder: You must maintain evidence of this verification and be prepared to provide this documentation if requested.*

Please refer to the **ProviderConnect User Guide** for further guidance.